

COUNTY OF LOS ANGELES - DEPARTMENT OF MENTAL HEALTH
PROGRAM SUPPORT BUREAU

Departmental Quality Improvement Council Meeting

A G E N D A

April 8, 2013
9:00 – 10:30 a.m.
550 S. Vermont Ave., 2nd Floor Conference Room
Los Angeles, CA 90020

Martha Drinan, RN, MN, Chair

Carol Eisen, M.D., Co-Chair

I	9:00 - 9:05	Introductions & Review of Minutes	QIC Members
II	9:05 – 9:35	SA QIC Reports & Countywide Children's QIC Report	SA QIC Chairs/ Co-Chairs
III	9:35 – 9:45	Cultural Competency Committee Report	S. Chang- Ptasinski
IV	9:45 – 9:55	Clinical Quality Improvement ➤ OMD Report	C. Eisen
V	9:55 – 10:05	PRO	R. Jibri
VI	10:05 – 10:15	SA Provider Directories – Cultural Linguistic Additions to Provider Directories	V. Joshi
VII	10:15– 10:30	APS/CAEQRO Preparations/Pre-Review Documents	M. Drinan

Next Meeting
May 13, 2013
9:00 – 10:30 a.m.
550 S. Vermont Ave.
2nd Floor Conference Room
Los Angeles, CA 90020

**COUNTY OF LOS ANGELES – DEPARTMENT OF MENTAL HEALTH
QUALITY IMPROVEMENT COUNCIL (QIC) Minutes**

Type of Meeting	Departmental Quality Improvement Council	Date	April 8, 2013
Place	550 S. Vermont Ave., 2nd Floor	Start Time:	9:00 a.m.
Chairperson	Martha Drinan	End Time:	10:30 a.m.
Co-Chair Person	Carol Eisen, M.D.		
Recorder:	Maria Gonzalez		
Members Present	Alan Lert; Alyssa Bray; Anahid Assatourian; Barbara Paradise; Bertrand Levesque; Claudia Fierro; Debi Berzon-Leitelt; Emilia Ramos; Greg Tchakmakjian; Jessica Wilkins; Kimber Salvaggio; Kumar Menon; Leah Carroll; Leticia Ximenez; Lisa Harvey; Lupe Ayala; Marc Borkheim; Maria Gonzalez; Martin Hernandez; Mary Crosby; Michael Tredinnick; Michele Munde; Michelle Rittel; Misty Aronoff; Monika Johnson; Rashied Jibri; Sandra Chang-Ptasinski; Staci Atkins; Timothy Beyer; Trudy Washington; Vandana Joshi.		
WebEx Participants	None		
Excused/Absent Members	Angela Kahn; Ann Lee; Carol Eisen; Gassia Ekizian; Julie Agojo; Julie Valdez; Kari Thompson; Lisha Singleton; Marcy Pullard; Mary Ann O'Donnell; Rhiannon De Carlo; Rhonda Chabran;		
Agenda Item & Presenter	Discussion and Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
Call to Order & Introductions	The meeting was called to order at 9:00 a.m.	Introductions were made.	Martha Drinan
Review of Minutes	The March minutes were reviewed.	Minutes were reviewed and approved with the requested changes.	QIC Membership

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
SA QIC Liaison Reports	SA 1: Dark in April.	Next meeting: May 7, 2013.	B. Paradise
	SA 2 Adult: Rob Ulrich from LAC-DMH Compliance Program Audit Services Bureau presented on Compliance issues.	Next meeting: May 16, 2013.	K. Salvaggio
	SA 2 Children: Dark last month.	Next meeting: April 18, 2013. Mary Crosby from QI Division will present on QI Work Plan Goals.	M. Rittel
	SA 3: Mary Crosby from QI Division presented on the QI Work Plan Goals 2013. QI and QA information was shared from the Departmental QIC meetings with providers at the SA QIC meeting.	Next meeting: April 17, 2013.	B. Levesque
	SA 4: Members reviewed and discussed previous QI/QA documents and materials.	Next meeting April 16, 2013.	A. Bray
	SA 5: Dark in April.	Next meeting: May 7, 2013.	M. Johnson
	SA 6: Information from previous QIC meetings and the State System Review exit session was disseminated.	Next meeting: April 25, 2013.	S. Atkins
	SA 7: Members reviewed and discussed QI/QA information from the Departmental QIC meeting. The State System Review findings were also discussed.	Next meeting: April 9, 2013.	L. Ayala
	SA 8: Information from previous meetings was disseminated. Beginning discussion on new QI project.	Next meeting: April 17, 2013.	M. Aronoff

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
Countywide Children's	Dark in April.	Next meeting: May 2, 2013.	L. Harvey
Cultural Competency Committee	Dr. Chang-Ptasinski announced that starting April 10, all Cultural Competency Committee meetings will be held at 550 S. Vermont Ave., Los Angeles, California at 1:30 – 3:30 pm.	Next meeting: April 10, 2013.	S. Chang - Ptasinski
Clinical Issues OMD	No Report		
Patient Rights Office (PRO)	Mr. Jibri from PRO met with Ms. Trachtenberg regarding the orientation and transition of the Healthy Families Program. PRO has received complaints from some consumers concerned about having to switch providers as a result of health plan changes.		R. Jibri
SA Provider Directories – Cultural Linguistic Additions to Provider	Dr. Joshi reported on adding additional information for cultural/language to the SA Provider Directories. This discussion concerned verbal feedback from DHCS System Review Reviewers.	Ms. Drinan will send an email to all SA QIC Chairs/Co-Chairs concerning suggested changes to be more inclusive of cultural services.	M. Drinan V. Joshi
APS/EQRO Preparations/Pre-Review Documents	CAEQRO will be here on April 29, and April 30 th . This year it will be a centralized review that has been shortened from 4 days to 2 days. Four concurrent sessions will occur over the two days. The three focus groups scheduled are: 1) API, 2) Latino, and 3) TAY.	Ms. Drinan will send an email to all participants in regards to their sessions. A Final Agenda will be sent out to participants after it is received from APS/CAEQRO. Agenda questions should be referred to M. Drinan and/or Tim Beyer.	M. Drinan

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
Announcements:	None		
Handouts	➤ Draft CAEQRO Agenda		
Next Meeting	May 13, 2013		

Respectfully Submitted,

Martha Drinan, RN, MN